GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1184
ANSWERED ON:27.11.2000
TELEPHONE CONNECTIONS IN SAFE CUSTODY
SAVSHIBHAI MAKWANA

Will the Minister of COMMUNICATIONS be pleased to state:

(a) the criteria laid down to keep the existing telephone connections in safe custody;

(b) whether MTNL is allotting existing telephone numbers in safe custody to other party without any intimation and reasons;

(c) if so, the details thereof;

(d) whether the Department of Telecommunications in Gujarat is also allotting existing telephone numbers in safe custody to other party;

(e) if so, the number of complaints received against violation of the above criteria in the State during the last three years and till date; and

(f) the action taken by the Government thereon?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) Sir, there are two types of safe custody of telephones on subscribers request:-

i) Short-term safe custody: maximum for a period of 90 days with cable pair and indicator kept reserved and full rentals are charged.
ii) Long-term safe custody: minimum period of six months on payment of 40% of rentals. In such cases cable pair and indicator is not kept reserved. However, in case where indicator and cable pair is reserved, full rentals are liable to be charged.

(b) & (c): No, Sir. In MTNL,only those telephones under long-term safe custody are allotted to other parties where cable pair and indicator are not reserved.

(d) In Gujarat Telecom Circle, in case of long-term safe custody, if the subscriber avails the facility of 40% rentals where telephone number and cable pair is not reserved; such telephone numbers under long-term safe custody are allotted to other telephone subscribers.

(e) No complaints have been received in Gujarat State during the last three years till date.

(f) Does not arise in view of (e) above.